



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
TSE

hereby certify that the organization

ÇANAKÇILAR SERAMİK SAN. VE TİC. A.Ş.

ÇUKUR MEVKİİ 67670 GÖKÇEBEY -
ZONGULDAK / TÜRKİYE

has implemented and maintains a

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

which fulfills the requirements of the following standard

TS ISO 10002:2014

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Michael Drechsel
Michael Drechsel
President of IQNet

Dilek Gürsoy
Dilek Gürsoy
Vice Head of System Certification
Group



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