



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

ÇANAĞÇILAR SERAMİK SAN. VE TİC. A.Ş.

ÇUKUR MEVKİİ 67670 GÖKÇEBEY -
ZONGULDAK / TÜRKİYE

has implemented and maintains a

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

which fulfills the requirements of the following standard:

TS ISO 10002:2014

Issued on: 09-09-2019

Expires on: 19-08-2022

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number : TR-MY-018/10-R14



Alex Stoichitoiu
President of IQNet



Gökçen Bircan Değerliyurt
Head of System Certification Group

IQNet Partners:

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE - SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

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Annex to IQNET Certificate Number :TR-MY-018/10-R14

Name and Address of the certified organization
ÇANAKÇILAR SERAMİK SAN. VE TİC. A.Ş.

ÇUKUR MEVKİİ 67670 GÖKÇEBEY - ZONGULDAK / TÜRKİYE

Scope of the Certificate

DESIGN AND PRODUCTION OF
VITREOUS CHINA SANITARY WARE

This annex is only valid in connection with the above-mentioned certificate



TURKISH STANDARDS INSTITUTION



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