



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

ÇANAĞÇILAR SERAMİK SAN. VE TİC. A.Ş.

ÇUKUR MEVKİLİ 67670 GÖKÇEBEY -
ZONGULDAK / TÜRKİYE

has implemented and maintains a
CUSTOMER SATISFACTION MANAGEMENT SYSTEM
which fulfills the requirements of the following standard:

TS ISO 10002:2018

Issued on: 03-06-2022

Expires on: 03-06-2025

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number : TR-MY-018/10-R18



Alex Stoichitoiu
President of IQNet

Alper Kara
Vice Head of System Certification Group



IQNet Partners*:

AENOR Spain **AFNOR Certification** France **APCER** Portugal **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela
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Annex to IQNET Certificate Number :TR-MY-018/10-R18

Name and Address of the certified organization

ÇANAKÇILAR SERAMİK SAN. VE TİC. A.Ş.

ÇUKUR MEVKİİ 67670 GÖKÇEBEY - ZONGULDAK / TÜRKİYE

Scope of the Certificate

DESIGN AND PRODUCTION OF
VITREOUS CHINA SANITARY WARE

This annex is only valid in connection with the above-mentioned certificate



TURKISH STANDARDS INSTITUTION



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